

Diligent Prequalification Platform

Increase efficiency, gain consistency, reduce time-consuming duplication, and understand sponsor expectations in prequalification of Technical Service Providers

The Diligent Prequalification Platform is an innovative new model for Provider prequalification using standardized and centralized information to improve upon the prevalent redundant and dysfunctional model. Diligent was developed in response to Avoca Industry and Consortium research, which uncovered the need for higher quality, more efficient means of qualifying Technical Clinical Service Providers.

Diligent Centralized RFIs Focus on 3 Core Attributes:

TRANSPARENCY

- Core/technical Avoca Quality Consortium (AQC) standards provided to participating Providers
- RFIs based on those standards that were developed with Provider review and input

CONSISTENCY

- A single Core RFI utilized for all Providers and peer-reviewed by Sponsors/CROs
- Fit-for-purpose Technical RFIs specific to the service area offered by the Provider

EFFICIENCY

- Reduced time spent on redundant RFI completion
- Opportunity to share completed RFI(s) across multiple Sponsor and CRO clients
- Greater amount of time available to focus on core, value-add activities

Diligent Prequalification is comprised of two elements: Centralized Requests for Information (cRFI) and Centralized Prequalification Audits (cPQA).

● CENTRALIZED RFIs

Showcase your capabilities while enabling potential clients to receive RFI information rapidly and in a consistent format. Avoca is building a robust RFI repository across several clinical service areas including Labs, Medical Imaging, ePRO/COA, ECG and IRT, and is sharing this resource with its growing 60+ company Avoca Quality Consortium and the Pharma industry at large. Several companies have already submitted completed RFIs. A list of these companies is available from Avoca. All Providers submit Core RFI and Technical RFIs based on the services they offer.

● CENTRALIZED PREQUALIFICATION AUDITS (cPQA)

Avoca research has indicated that Providers invest a significant amount of time and resources hosting prequalification audits. Diligent centralized audits bring consistency, efficiency, and high quality to prequalification audits, and reduces audit burden in two ways:

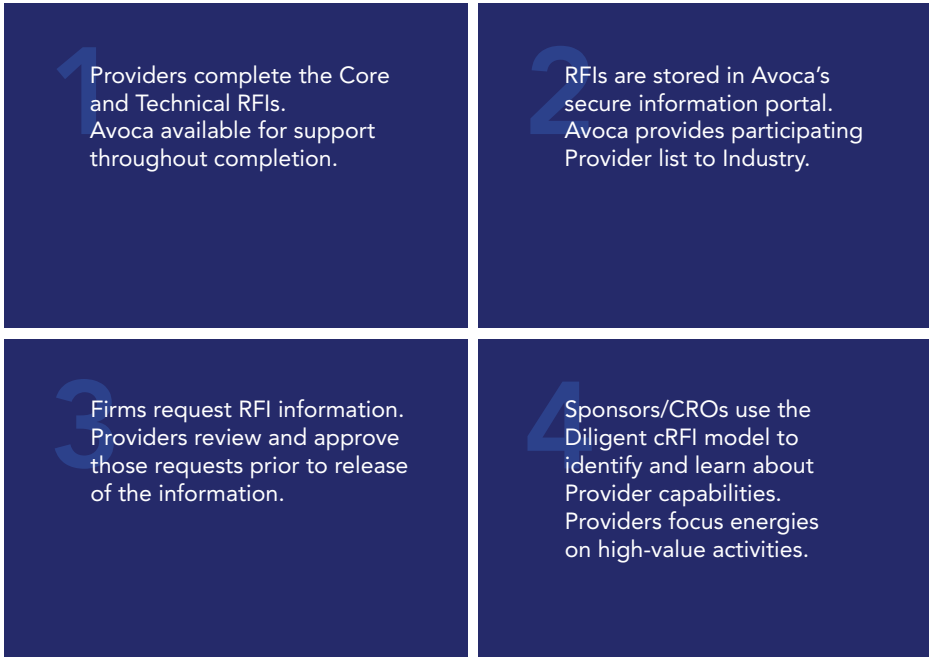
1. Diligent prequalification audits empower multiple Sponsors/CROs to share a single Provider audit.
2. Avoca retains audit information for sharing with other Provider-approved Sponsors/CROs after the audit is complete.

All prequalification audits are based upon the Avoca Quality Consortium Core and Technical Standards, and performed by highly experienced, Diligent-trained auditors. These audits are not intended to replace the Sponsors'/CROs' due diligence and quality oversight of their Clinical Service Providers. The Diligent Centralized Prequalification Audits offer an opportunity to greatly reduce the audit burden in time, cost, and resources for both Sponsors/CROs and Providers alike.

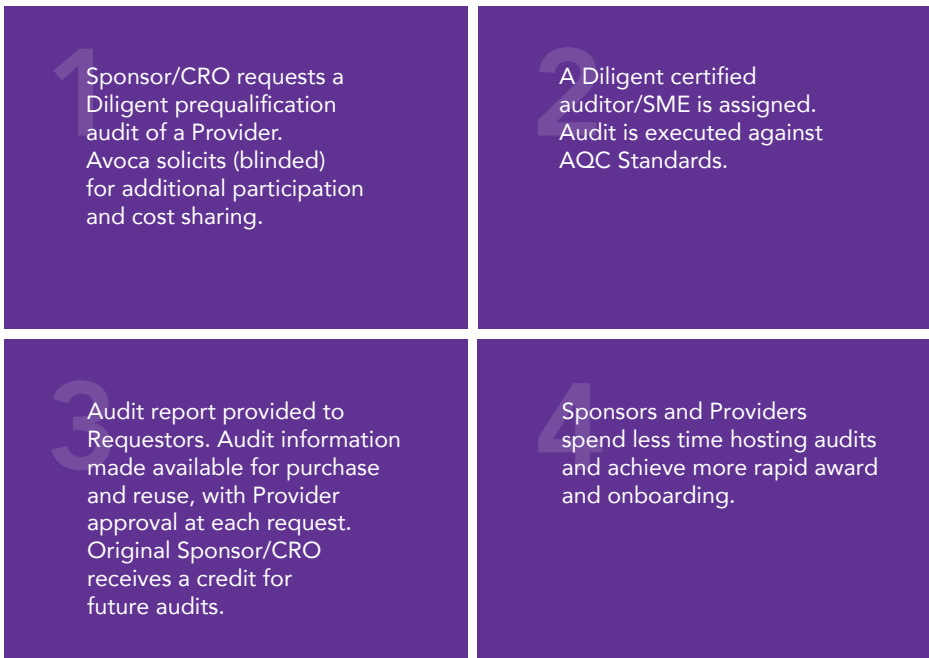


THE DILIGENT PREQUALIFICATION PLATFORM combines Avoca's experience in standards and leading practices with a centralized repository and prequalification audit services and reports to offer a streamlined, single source for prequalification of technical service providers.

● HOW DILIGENT WORKS: cRFI PROCESS



● HOW DILIGENT WORKS: cPQA



Contact Avoca at [609-759-2856](tel:609-759-2856) or Danya.Burakoff@TheAvocaGroup.com for more information or to schedule a meeting to discuss how your company can participate in Diligent.