SPONSORS

Diligent Prequalification Platform

Increase efficiency, reduce risk, increase quality, and accelerate provider onboarding in the prequalification of Technical Service Providers

The Diligent Prequalification Platform is an innovative new model for Provider prequalification to improve upon the prevalent resource intensive model whereby Sponsor standards are not known by the Provider or the Sponsor staff may lack technical expertise.

Diligent Centralized RFIs Focus on 3 Core Attributes:

TRANSPARENCY

- Core and technical Avoca Quality Consortium (AQC) standards shared with participating Providers
- RFIs based on AQC standards that were developed with Provider review and input

CONSISTENCY

- A single Core RFI utilized for all Providers and peerreviewed by Sponsors/CROs
- Fit-for-purpose Technical RFIs specific to the service area offered by the Provider

EFFICIENCY

- Reduced time spent preparing and requesting completion of RFIs
- Opportunity to share completed RFI(s) across multiple Sponsor and CRO clients
- Greater amount of time available to focus on core, value-add activities



Diligent Prequalification is comprised of two elements: Centralized Requests for Information (cRFI) and Centralized Prequalification Audits (cPQA).

CENTRALIZED RFIs

Avoca continues to build a robust repository of completed Technical RFIs across several clinical service areas. All Providers submit Core RFI and Technical RFIs based on the services they offer. Several companies have already submitted RFIs, and the following technical RFIs are available:

- Central Labs
- IxRS
- Medical Imaging
- ECG
- Biomarker Labs
- ePRO/COA
- Bioanalytical Labs

CENTRALIZED PREQUALIFICATION AUDITS (cPQA)

Diligent centralized audits are rigorous prequalification audits based upon the Avoca Quality Consortium peer-reviewed Core and Technical Standards, and performed by highly experienced, Diligent-trained auditors. Multiple Sponsors/CROs may share the costs of a Provider audit, and Avoca retains audit information for further sharing with Provider-approved firms after the audit is complete. These audits are not intended to replace the Sponsors' or CROs' due diligence and quality oversight of their Clinical Service Providers. The Diligent Centralized Prequalification Audits offer an opportunity to greatly reduce the audit burden in time, cost, and resources for both Sponsors/CROs and Providers alike.





THE DILIGENT PREQUALIFICATION PLATFORM combines Avoca's experience in standards and leading practices with a centralized repository and prequalification audit services and reports to offer a streamlined, single source for prequalification of technical service providers.



HOW DILIGENT WORKS: cRFI PROCESS

Providers complete the Core and Technical RFIs. Avoca available for support throughout completion. RFIs are stored in Avoca's secure information portal.
Avoca provides participating Provider list to Industry.

Firms request RFI information. Providers review and approve those requests prior to release of the information.

Sponsors/CROs use the Diligent cRFI model to identify and learn about Provider capabilities. Providers focus energies on high-value activities.

■ HOW DILIGENT WORKS: cPQA

Sponsor/CRO requests a Diligent prequalification audit of a Provider.
Avoca solicits (blinded) for additional participation and cost sharing.

A Diligent certified auditor/SME is assigned. Audit is executed against AQC Standards.

Audit report provided to Requestors. Audit information made available for purchase and reuse, with Provider approval at each request. Original Sponsor/CRO receives a credit for future audits. Sponsors/CROs more rapidly onboard Providers and/or capabilities. Providers spend less time hosting audits.

Contact Avoca at 609-759-2856 or Danya.Burakoff@TheAvocaGroup.com for more information or to schedule a meeting to discuss how your company can participate in Diligent.

